

GROWER UPDATE

#124 - 6th March 2020



**FROM JOHN
McWHIRTER, CEO**

STAY IN TOUCH

Our team are always ready to help. Your best bet is to talk to your local Grower Liaison but you can find all of us at www.woolsnz.com/contact-us

TALMAN SOFTWARE UPDATE:

As advised last week, the Talman software which is used to drive the wool industry across New Zealand and Australia has recently had a cyber attack in Australia which caused a complete shutdown in the system.

This did affect all operations in both Australia and New Zealand. This week the system came back on-line, however, we are still experiencing some frustrations with some functions.

As previously advised, for your wool flow, its business as usual. Please continue to send your wool through Direct to Scour.

Growers with wool currently in the system are receiving their invoices via manually transmitted emails instead of the usual automatic advices. Your wool payments will still be credited to your account on the due date.

We will advise updates as soon as these become available.