

GROWER UPDATE

#123 - 27 February 2020



**FROM JOHN
McWHIRTER, CEO**

STAY IN TOUCH

Our team are always ready to help. Your best bet is to talk to your local Grower Liaison but you can find all of us at www.woolsnz.com/contact-us

WOOL COMPUTER SOFTWARE OUTAGE:

Talman software is used to drive the wool industry across New Zealand and Australia. Due to a cyber attack in Australia their system has suffered a complete shutdown.

This has effected all operations in both Australia and New Zealand. We anticipate the system to be back on-line next week.

As far as your wool flow, its business as usual and it's important that you continue to send your wool through Direct to Scour as WNZ has created a manual tracking system for accepting and processing your wool. This manual system will remain in place until Talman is reinstated.

Growers who have sold wool in this week NFX will be issued with invoices as soon as the system is back up in running. We will advise updates as soon as these coming available.